

A background image of a man with a beard and short hair, wearing a light blue striped shirt, smiling and holding a tablet. He is in a meeting room with other people, some of whom have their hands raised. The image is overlaid with a semi-transparent blue filter.

Buyers Guide & FAQ for Hosted Telephony

ARE YOU READY FOR THE ISDN SWITCH OFF?

Don't worry we're here to help take the stress and the mystery out of the process.

This guide will answer any questions you may have and reassure that you are in safe hands with Active8.

What is the ISDN Network?

The Integrated Services Digital Network (ISDN) is a set of standards for voice and data communications - a technology which many institutions are reliant upon.

In 2025, the UK's ISDN network is due to be switched off, meaning you will need to act quickly to make sure your school is ready.

Why is it being switched off?

The ISDN is an old fashioned legacy network, with a wide range of associated costs and maintenance. It has been decided that it will be switched off in order to move the UK onto a more reliable and fast-paced telephony solution.

What do we need to do to prepare?

Schools will be unable to purchase new ISDN solutions after 2020, and if you already have a traditional telephony system, now is a good time to start looking into alternatives.

Active8 are proud to be a trusted supplier of the ICT Framework so you can ensure a quality, trustworthy service.

What is the ICT Framework?

The Public Sector ICT Procurement Framework has been created to help those in the public sector choose providers who have been pre-checked and pre-approved as good value for money suppliers.

Suppliers who are recommended under the ICT framework:

- ✓ Have already been through a full, competitive tender process
- ✓ Have been evaluated against our cost, quality and service
- ✓ Will allow you to benefit from favourable terms and conditions
- ✓ Provide services that have been reviewed by the DfE, MoD, Cabinet Office and numerous Local Authority and MATs
- ✓ Allow you to purchase direct without having to go to tender

Everything ICT can also provide additional support and procurement advice if required.

Who can use the ICT Framework?

Any organisations within the public sector can use the framework, including:

- ✓ Education - Schools, MATs, FE & HE
- ✓ Local Authorities
- ✓ Government departments & agencies
- ✓ Public bodies
- ✓ Police
- ✓ Fire services
- ✓ NHS

What are the benefits of Hosted telephony?

What are the new telephony options?

Voice Over Internet Protocol (VoIP) telephony, also known as Hosted Telephony, provides you with a huge range of features, making day-to-day communication within the school and externally to parents and guardians much simpler and easy to manage.

Active8's system uses existing LAN networks, so there is no need for additional wiring and installation.

What are the benefits of Hosted telephony?



Cost effective and guaranteed best value for money



Improved communication internally and with parents



Built in conferencing suite, allowing for telephone/video conferencing and webinars



Future proof telephony system



Easy to programme and manage across multiple sites



Guaranteed security with ICT Framework approval

Contact us today for a quote

Contact us today to talk about your options and how we can help make the switch over as simple and painless as possible for your faculty.

Our expert team can help you with any questions you may have as well as help to create the ideal package depending on your needs.

Call: 0333 999 7355 to speak to us today!

Or email hello@a8mt.co.uk to book a call back.

Address details

Unit 15
Halifax Court
Fernwood Business Park
Newark
NG24 3JP